SERVICE & HOSPITALITY INDUSTRY STATISTICS

- Slip, trip and fall injuries account for 20% of all injuries in the service and hospitality industries, and 30% of all costs and compensation days. (2015-2017)
- The average age of the people being injured by falls is 41.6 years old. This is older than the average age of all injuries in the industry, which is 36.
- The average cost per claim is more than 50% higher for slip, trip, and fall claims than for the average injury claim in the service and hospitality industries.

PACKAGE CONTENTS

- **eCampus Course Outline**
  - Provides an overview of the SHSA eCampus course on Slip, Trip, and Fall Prevention for the Hospitality Industry
  - This course can be purchased through our eCampus for $19.95.

- **Slip Prevention Poster**
  - Printing instructions
    - Paper Selection: best printed on plain 11 x 17 paper
    - Landscape orientation
    - Auto color will allow for true poster colors

- **Pocket Card**
  - Printable business-card size reminders about workers’ three rights and quick tips to prevent slips, trips, and falls.
  - Printing Instructions
    - Paper Selection: best printed on plain 8 ½ x 11 paper (can use cardstock for a thicker card)
    - Portrait orientation
    - Print 2 sided: use left bind position
    - Cut along borders and fold down center

- **Video with Rod Stickman & Discussion**
  - View the video provided (link included on Discussion page)
  - Discussion questions are included to facilitate workplace-specific conversation.

- **Multiple Choice Quiz with Answer Guide and Discussion**
  - PowerPoint format Multiple Choice Quiz (10 questions, click to see correct response)
  - Accompanying answer guide provides explanations of answers and additional discussion topics for each question.

- **Fact Sheet**
  - Provides information about slips, trips, and falls including definitions, common causes, prevention measures, general tips for employees and employers, and additional resources.

- **Training Record**
  - Simple training record to record which of the included activities were completed by each person. This can be printed or used electronically.